

ENS Encounter Notification Service®

ENS® is the industry leader in real-time clinical event notifications.



1,082+
DATA SENDERS



5,077,481+
HOSPITAL NOTIFICATIONS MONTHLY

WHAT IS ENS®?

Encounter Notification Service® (ENS®), powered by Audacious Inquiry (Ai), delivers actionable patient data in real-time to enable connected care. ENS is a cost-effective communication solution that bridges the gap between care teams, resulting in more efficient transfers of care, and leads to reduced readmissions. The technology is easily deployable and relies on basic healthcare data in the Admission, Discharge and Transfer (ADT) message.

It is used by health information organizations and hospital associations to unite primary care providers, payers and others accountable for coordinating care for patients across Tennessee, Maryland, Delaware, Pennsylvania, Utah, West Virginia, Florida, Minnesota, California, and Washington, D.C.

HOW CAN ENS® HELP YOU?



Improve Care Coordination

Clinicians and care managers receive real-time ENS notifications so they can promptly direct patients to the most appropriate care settings.



Improve Patient Satisfaction

When care providers and case managers improve communications and streamline workflows, this leads to greater patient engagement.



Reduce Avoidable Utilization

Identify when, where, and why a patient is hospitalized, or receive insight into a patient's relationships to make informed clinical decisions.



Optimize Financial Performance

ENS' ability to improve care coordination and reduce avoidable utilization is necessary to achieve your financial goals under value-based contracting or through enhancing Transitional Care Management (TCM) revenue.



Meaningful Use Compliance

Enables the automatic routing of discharge summaries from hospitals in a manner compliant with MU requirements for Transitions of Care.



CURRENTLY SERVING
10 states & regions

29,938,275+
PATIENTS SUBSCRIBED



1,961+
SUBSCRIBING
ORGANIZATIONS



AINQ.com

HOW DOES ENS® WORK? //

- ENS uses ADT messages that are already created within hospital systems.
- Every time an ADT message is received by ENS, the patient within the ADT is compared to the subscription list pre-loaded by providers or MCOs into ENS.
- If a patient match is found, a notification is generated and sent to the subscribing provider or carrier.
- The ENS message can include C-CDAs, and clinical data such as reason for visit and discharge diagnosis.

ABOUT Ai //

Audacious Inquiry (Ai) is a health information technology and policy company that delivers bold solutions for connected healthcare. Ai's industry-shaping technology offers efficient and cost-effective solutions for care coordination; their nationally-recognized team-members provide actionable strategic consulting, and their services raise the bar for leveraging health data.

