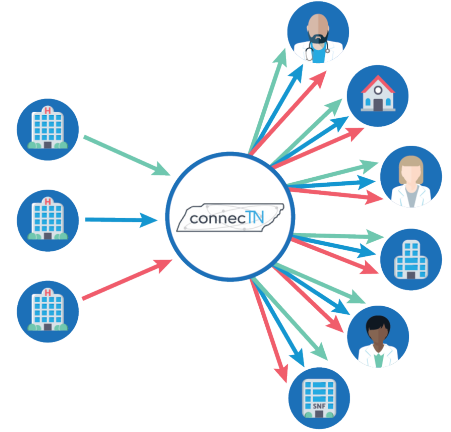


THE RULE

CMS has required all hospitals, as part of its 'Conditions of Participation' (CoP), to ensure a 'reasonable effort' was made to send electronic notifications to providers, SNFs, and other suppliers at either the provider's or patient's request.

Not only will your organization comply when using ConnectTN, you will continue to participate in the most advanced care coordination solution in the market.



SERVICE OFFERINGS



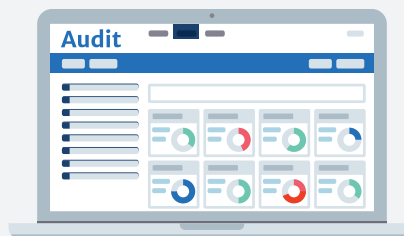
Patient Asserted PCP Alerting

The ability to alert a PCP, or any provider, at a patient's behest independent of whether that provider has formally subscribed. A hospital may elect to either alert all providers for which they make an NPI available through their feed OR to specify their top ambulatory providers (those that constitute 80% of their patient volume) that will require alerting. When a hospital specifies a set of providers and their NPI, they may also include a DIRECT address and associated healthcare organization.



CMS Compliance Report

A report that specifies critical metrics such as the percentage of encounters for which an alert was generated and the number of patient asserted alerts disseminated. The report will also include the number of subscribing organizations to the service (and potentially evidence of a de-identified HL7 message containing required information).



Comprehensive Compliance Guide

Several technical documents will be provided for setup, such as a technical specification guide and product implementation guide. Complying, however, isn't just about the technical system, as current workflows and processes will need to be updated. ConnectTN will provide recommended policies and procedures documents to support the non-technical requirements of the Electronic Notification rule.