SmartAlerts™

A customizable notification solution for enhanced care coordination

WHAT ARE SMARTALERTS™?

SmartAlerts, a next generation capability of Audacious Inquiry's Encounter Notification Service® (ENS®), deliver targeted alerts and clinical data in real time, enabling rapid and sophisticated care coordination.

SmartAlerts allow physicians and care managers from different specialties and care settings to customize the alerts they receive through filters to more closely meet their needs, resulting in rapid care coordination for networked clinical decision-making at the point of care.

For example, special care management criteria for diabetes patients or cardiac patients may be put in place, giving staff the ability to more closely monitor those patients' care or route alerts to different care teams.

The technology relies on information from Admission, Discharge and Transfer (ADT) messages, patient rosters, Master Patient Index (MPI), prior clinical history and external data; these data elements can be used alone or in combination to create unique rules determining when alerts are triggered and what information they contain.

HOW CAN SMARTALERTS HELP YOU?

ER Intercept

The ED is a chaotic setting where timely, relevant information such as prior utilization, PDMP, and knowing a patient's care team can be vital to effective clinical decision-making. In an era when EDs are being asked to do more than ever to coordinate care, SmartAlerts provides the tools needed for success.

Condition-Specific Alerting

Empower your community's cardiologists and specialists to participate in effective care coordination through the push of alerts for certain, impactable conditions such as CHF, diabetes, and more.

Opioid Overdose Alerting

The opioid crisis continues to rage. Deciphering overdose events in real time allows Peer Recovery Counselors and other community supports to engage and respond soon after the event. Additionally, such information will inform future prescribing patterns.

WHAT'S NEW WITH SMARTALERTS?

Fetch External Community Data Sources

Stitching together valuable datasets, from Social Determinants of Health to care plans, has become a necessary enabler of effective care management and care coordination. External data can be included in the SmartAlerts logic and can also be pushed in the alerts that are delivered.

Complex Logic

An alert can be pin-pointed by evaluating many attributes simultaneously and applying rules for their invocation.

Auto-Refer

Event-based alerting notifies responsible community resources of an event that occurred at a facility. For example, an overdose can be auto-referred to a community resource.

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